

PILBARA HOLIDAY PARK

157	159	161	163	165	167	169	171	173	175	177	179	181	183	185	187	189
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STREET 6

156	158	160	162	164	166	168	170	172	174	176	178	180	182	184	186	188
124	126	128	130	132	134	136	138	140	141	142	144	146	148	150	152	154

STREET 5

125	127	129	131	133	135	137	139	GENTS	143	145	147	149	151	153	155
94	96	98	100	102	104	106	108	B LAUNDRY	110	112	114	116	118	120	122
								LADIES							

STREET 4

93	95	97	99	101	103	105	107	109	Play-ground	111	113	115	117	119	121	123	
62	64	66	68	70	72	74	76	78	80	82	84	86	88	90	92		

STREET 3

61	63	65	67	69	71	73	75	77	BBQ Area	79	81	83	85	87	89	91	
30	32	34 B	36 B	38 B	40 B	42 B	44 B	46 B	48	50	52	54	56	58	60		
		A	A	A	A	A	A	A									

STREET 2

31	33	35 A	37 A	39	41	43	45	GENTS	47	49	51	53	55	57	59
2	4	6	8	10	12	14	15	A LAUNDRY	16	18	20	22	24	26	28
								LADIES							

1	Camp Kitchen	5 A	7 A	9 A	11 A
		B	B	B	B

5	4	3	2	1
6	CAMP GROUNDS	10	Dump Site X	
7	8	9	POOL	Parking

Assis Managers Residence	21	23	25	27	29
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Rec Room	Managers Residence
Office	
Kiosk	
Workshop	

SPEED LIMIT 8KPH



Pilbara HOLIDAY PARK



Guest Information Booklet

Pilbara Holiday Park
 Rosemary Road
 Karratha WA 6714
 T: (08) 9185 1855
 F: (08) 9144 1243
 E: pilbara@aspensparks.com.au
Freecall: 1800 451 855

AAA RATING ★★★★★
 Bankcard / Mastercard / Visa
 Sorry no pets

Something for everyone

aspensparks.com.au

Welcome to our Park

Thank you for choosing to stay with us at Pilbara Holiday Park.
The following information is provided to make your stay more enjoyable.

Office Hours	Daily 8.00am - 6.00pm
Check Out	10.00am. If you require a late checkout please enquire at Reception. Late departures may incur an extra charge. If you plan to leave prior to 8.00am please call into the office the day before for your key refund.
Extend your stay	Due to advance bookings, we can only guarantee your cabin or site to the departure date shown on your receipt. To save any inconvenience you should advise the office prior to your departure date if you wish to extend your stay.
Forward Bookings	To assist with your travel arrangements we can book you into other Aspen Parks within the group or other BIG4 Parks around Australia.
Refund Policy	Where a booking is cancelled 30+ days prior to the booking date a refund less a \$30 cancellation fee will be made. Where a booking is cancelled 14 - 30 days prior to arrival a 50% refund is applicable. Where a booking is cancelled less than 14 days prior to arrival no refund applies. Park Management reserves the right to relocate or cancel any booking at its discretion. No refunds for early departure.
Communication	Phones Public phones available at the front of the office. Change is available from the office. Fax Service available at reception for a small fee. Mail Tourist mail in numbered boxes at front of office. Foxtel In cabins and recreation room. (4 Channels) Television 4 Channels available - ABC, GWN, WIN & SBS. Movies 3 Channels
Vehicle Wash Bay	Car wash facility located at the front of the park. A small fee applies, see reception. No vehicles or vans to be washed on site.
Reticulation	Is used throughout the Park at various times. Please do not leave property prone to water damage outside.
TV/Games Room	Open from 8am-10pm. Food and drinks not permitted.
Torches	It is suggested to carry torches at all times during the dark hours to prevent personal injury.
Wildlife	Please do not feed or approach the wildlife, it can have a detrimental effect on their natural diet, behaviour and health. Snakes have been sighted in the Park. If you see a snake do not approach and please inform the Park Management immediately.
Emergencies	If the office is closed, please call on intercom located on the left hand side of the office door or telephone - Police or Ambulance 000 Park (after hours) 1800 451 855



Service Directory

Doctor	Karratha Medical Centre Sharpe Ave, Karratha	PH: 9185 3555
Dentist	Nickol Bay Dental Clinic Shopping Village, Karratha	PH: 9144 1470
Taxi		PH: 9185 3222
Post Office		PH: 9185 3320
Churches	PLEASE REFER TO THE LOCAL DIRECTORY IN THE FRONT OFFICE	
Banks	ANZ	PH: 13 13 14
	Bankwest	PH: 13 17 18
	National	PH: 9143 1842
	Commonwealth	PH: 9185 1622
	Westpac	PH: 9185 2655
Road Condition		PH: 138 138
Cyclone Watch	If a cyclone is approaching please ensure that you contact the front office if you haven't received a cyclone procedure pack. Please stay tuned to the ABC radio (702am) and by phoning the cyclone watch number for up to date information	PH: 1300 659 210



Swimming Pool Policies

Under Health Department regulations the following are **NOT** permitted in the pool or pool area:

FOOD

ALCOHOL

GLASS

SMOKING

RUNNING IN POOL AREA

BOMBING / DIVING

POOL TOYS

SPLASHING

To keep our pool a safe, enjoyable and a pleasant facility for all guests, we ask that you take note and adhere to the above rules at all times.

Park Facilities

LPG	Refills are available between 8.00-10.00am and 4.00-6.00pm only. Please ensure your bottles are in date.
Laundry	Laundry facilities are located in the ablution blocks. Opening times and change are available from the office during office hours. No portable washing machines to be used on site.
Clothes Line	Located near the laundry block. Guests are asked not to hang laundry around their sites or accommodation units.
Irons/Board	Available within each laundry.
BBQ's	Free barbeques are located at various locations in the park. Please see park map for locations. Please leave BBQ's clean after use for other guests.
Cleaning	Ablution blocks are closed for cleaning once per day. Please check the times at the entrance of each block.
Rubbish	Bins are located near each site. Please wrap all rubbish before placing in bins.

Park Policies

PLEASE NOTE: ALL ACCOMMODATION UNITS ARE NON-SMOKING

Noise	For the comfort of all guests, no undue noise is permitted after 10.00pm. Visitors intending to stay overnight must be registered as guests.
Speed Limit	At all times a strict limit of 8 kilometres per hour throughout the Park.
Sites	Excessive electric cords to be neatly run and off the ground. Please do not erect temporary clothes lines around your site. Water waste to be emptied into sullage provided. Please leave accommodation clean and tidy or a cleaning charge may apply.
Vehicles	Only one vehicle per site. No repairs to be carried out in the Park. Vehicles are not to be driven over or parked on vacant sites or grassed sites.
Visitors	Are welcome while you are present and must park in the visitor's carpark. You are responsible for your guest's behaviour. All guests should please register at reception prior to staying overnight or longer.
Ants	We have small Singapore ants in the park. Please ensure that you place all rubbish in the bins provided and keep your food area clean. This will help to keep them away.
Fish	No cleaning of fish allowed in the Park. Please clean them before you bring them home.
Pets	No dogs or pets are permitted in the Park at anytime.
Children	All children require supervision by a parent or guardian in the swimming pool area, ablution blocks and the TV games room at all times. Children are not to play around the ablution blocks or on other sites.
Amenities	Children under 10 years of age must have a parent or guardian accompany them to conveniences at all times.
Bicycles	Bicycles are not to be ridden in the park after sunset, through or around permanent residents sites. It is the parents responsibility to ensure their children wear helmets in the park if riding bicycles. Please ask your children to ride in the direction of the traffic flow & to cross at crosswalks. Scooters, skateboards, rollerblades and unregistered motor vehicles are NOT permitted in the park.
WARNING!	PLEASE DO NOT LEAVE ANY PERSONAL ITEMS OF VALUE OUTSIDE YOUR ACCOMMODATION/SITE, AS PETTY THEFT CAN OCCUR.

Parents are responsible for controlling and supervising the behaviour of their children, for their own safety and the comfort of others.



**ASPEN
PARKS**

Who is Aspen Parks?

Aspen Parks is one of Australia's largest resort park operators and a leading provider of accommodation within the industry.

However, our main aim is not only to become the biggest resort park operator in Australia, but to set new standards in the delivery of service and accommodation alternatives. Be it a family on a holiday or a weary traveller looking for a well earned rest, we will be there for you.

Something for everyone...

We believe our people, our service and more importantly you, are the most important part of our business. If you have any great ideas on how we can improve on our standard of service please feel free to speak to one of our park managers or return to us, free of charge, a comment card, we welcome the feedback. It's one way we feel we can offer that little bit extra to ensure you and our other guests have a great stay.

We welcome you to join our adventure as we grow into Australia's leading provider of resort park accommodation. For updates on our newest acquisition, or great deals on offer at our current parks go to

aspenparks.com.au

And don't forget, always ask if it's an '**Aspen Park**' when you next make a booking, it's a guarantee of excellence.



**ASPEN
PARKS**

Aspen Parks Property Fund

Aspen Group as managers of the Aspen Parks Property Fund are proud to present an exciting new property based investment opportunity known as the **Aspen Parks Property Fund**.

Aspen Parks is a Western Australian based, unlisted property trust with a mandate to acquire a minimum of \$150 million worth of resort park assets under management. With over 2000 investors within our trust, we aim to grow our operations Australia wide.

The Aspen Parks Property Fund represents an investment opportunity in an established and growing industry, which is predominately property based. The attractive income distribution, capital growth potential, and host of other features make this an ideal investment for private investors and superannuation funds both large and small.

For more details about the fund and to join our mailing list please contact us via one of the following options:

Telephone: Freecall 1800 220 840
Email: info@aspenparks.com.au
Register Online: aspengroup.com.au

