

01/10/10 BIG4



Woodman Point

HOLIDAY PARK



Guest Information Booklet

Woodman Point Holiday Park

132 Cockburn Road

Munster WA 6166

T: (08) 9434 1433

F: (08) 9434 1746

E: woodman@aspensparks.com.au

Freecall: 1800 244 133

AAA RATING ★★★★★

Mastercard/Visa/Eftpos

Sorry no pets

After Hours Emergency: 9434 1746

Something for everyone

aspensparks.com.au

Welcome to our Park

Thank you for choosing to stay with us at Woodman Point Holiday Park.
The following information is provided to make your stay more enjoyable.

Office Hours	Daily 8.00am - 6.00pm
Check Out	10.00am. If you require a late checkout please enquire at Reception. Late departures may incur an extra charge.
Extend your stay	You are welcome to stay as long as you wish at our Park. However, due to advance bookings, we can only guarantee your cabin or site to the departure date shown on your receipt. To save any inconvenience you should advise the office prior to your departure date if you wish to extend your stay.
Forward Bookings	To assist with your travel arrangements we can book you into other Aspen Parks within the group or other BIG4 Parks around Australia.
Cancellation Policy	Where a booking is cancelled 29+ days prior to the arrival date a fee equivalent to one nights accommodation will be charged as a cancellation fee. Where a one (1) night booking is cancelled 15-28 days prior to arrival a cancellation fee of one night's accommodation charge will be made. Where a two plus (2) night booking is cancelled 15-28 days prior to arrival a cancellation fee of 50% of the total value of the booking will be made. Where a booking is cancelled less than 14 days prior to arrival no refund applies. No refund for early departure. Park Management reserves the right to relocate or cancel any booking at its discretion. All cancellations must be in writing direct with the park. Note: Accommodation discounts i.e. BIG4 or Top Tourist will not be honoured for bookings made through the Aspen Parks website or other third party websites. Aspen Parks, BIG4 & Top Tourist discounts are accepted for bookings made direct with the property. i.e. Telephone, Fax or Email.
Torches	It is suggested to carry torches at all times during the dark hours to prevent personal injury.
Wildlife	Please do not feed or approach the wildlife, it can have a detrimental effect on their natural diet, behaviour and health. Snakes have been sighted in the Park, if you see a snake do not approach and inform the Park management immediately.
WARNING!!	PLEASE DON'T LEAVE ANY PERSONAL ITEMS OF VALUE OUTSIDE YOUR ACCOMMODATION/SITE. PETTY THEFT CAN OCCUR.



Aspen Parks Property Fund



Aspen Funds Management, as the manager and responsible entity for Aspen Parks Property Fund, is proud to present an exciting opportunity to invest in the holiday park industry.

The holiday and accommodation park industry was identified by Aspen as having all the hallmarks of a successful property investment with its diverse land locations, robust income streams and capital growth potential. Aspen Parks was created to take advantage of an expanding industry undergoing rapid transformation from the humble caravan park, an icon of Australian culture, to a multi-faceted accommodation facility catering to a variety of clientele, ranging from travellers, backpackers and young families, to large resource companies and their contractors.

Aspen Parks Property Fund is an unlisted property fund established in July 2004 to invest in the holiday and accommodation park industry. The Fund has quickly established a strong brand and portfolio of quality parks in premium locations around Australia. Aspen Parks' current portfolio now stands at 25 properties and gross assets of over \$270 million and the Fund has gained a track record for robust financial performance.

Investment can only be made using the application form contained in the Aspen Parks Property Fund Offer Document. You should consider this document before making any investment decision and seek financial advice if necessary.

For more details about the Fund or to receive an Offer Document please contact Aspen on:

Telephone: Freecall 1800 220 840

E-mail: funds@aspengroup.com.au

Register Online: aspengroup.com.au



Who is Aspen Parks?



Aspen Parks is one of Australia's largest resort park operators and a leading provider of accommodation within the industry.

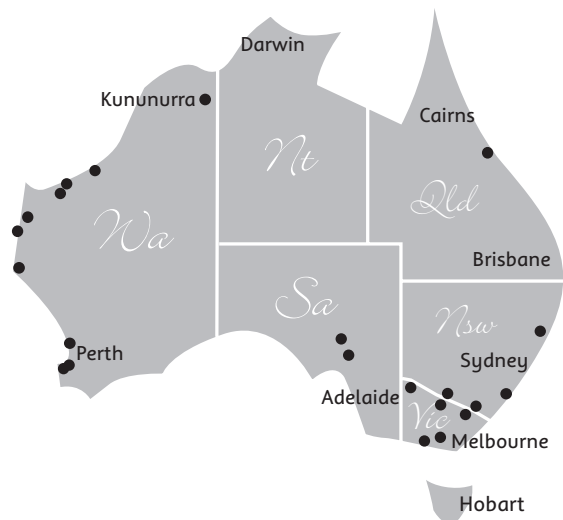
Our main aim is not only to become the biggest resort park operator in Australia, but to set new standards in the delivery of service and accommodation alternatives. Be it a family on a holiday or a weary traveller looking for a well earned rest, we will be there for you.

Something for everyone...

We believe our people, our service and more importantly you, are the most important part of our business. If you have any great ideas on how we can improve our standard of service, please feel free to speak to one of our park managers or return to us, free of charge, a comment card, we welcome the feedback. It's one way we feel we can offer that little bit extra to ensure our guests have an enjoyable stay.

We welcome you to join our adventure as we grow into Australia's leading provider of resort park accommodation. For updates on our newest acquisition, or great deals on offer at our current parks, go to:

aspenparks.com.au



Park Policies

PLEASE NOTE: ALL ACCOMMODATION UNITS ARE NON-SMOKING

- Noise** For the comfort of all guests **no undue noise is permitted after 10.00pm.** No excessive noise will be tolerated at any time.
- Speed Limit** The **speed limit throughout the Park is 8 kmph.** This is equivalent to walking pace.
- Sites** Excessive electric cords to be neatly run and off the ground. Please do not erect temporary clothes lines around your site. Waste water to be emptied into sullage/dump points provided. **NO SITE GUARANTEED.**
- Fires** **No fires** are to be lit at any time. This is strictly prohibited.
- Accommodation** Please leave cabin accommodation clean and tidy. Cabins left in an unreasonable condition will incur an additional cleaning charge. Our Cabins are all Smoke-Free and will incur an additional cleaning charge if smoking odours are detected.
- Visitors** Are welcome while you are present and must park in the visitor's carpark. You are responsible for your guest's behaviour. All guests must vacate the premises by 10pm.
- Fish** No cleaning of fish allowed in the Park. Please clean them before you bring them home.
- Pets** **No dogs/cats or any pets are permitted** in the Park at anytime.
- Children** All children require supervision by a parent, caregiver or adult guardian in the swimming pool area, ablution blocks and the Campers Recreation Room at all times. Children are not permitted to play around Permanent Residents homes, ablution blocks or other sites.
- Swimming Pool** Under Health Department regulations the following are NOT permitted in the pool or pool area. Food, Alcohol, Glass, Smoking, Running, Bombing / Diving, Pool Toys, Splashing.
- Bicycles/Scooters** Bicycles and Scooters are not to be ridden in the park after sunset, through or around permanent resident's sites or the front of Reception. It is the parents' responsibility to ensure their children wear helmets in the park when riding their bikes and scooters.

Skateboards, roller blades, rip sticks and unregistered motor vehicles are NOT permitted in the Park at any time.
- Bunk Beds** Children under the age of 9 years are not permitted to use the top bunk; children must not play on top bunk.

Parents are responsible for controlling and supervising the behaviour of their children, for their own safety and the comfort of others.

Park Facilities

LPG	Refills are available during 9.00am till 5.00pm every day. Please ensure your bottles are in date and are rust and dent-free. We also offer a 'Swapper Bottle' service for 9kg and 4.5kg bottles during office hours.
Laundry	Laundry facilities are located with the ablution blocks. Opening hours are from 7.00am till 9.00pm Change is available from the office during office hours.
Clothes Line	Located near the laundry block. Guests are asked not to hang laundry around their sites or accommodation units.
Irons/Boards	Please enquire at the office during office hours.
BBQ's	Free barbecues are located at various locations in the park. Please see park map for locations. Please leave BBQ's clean after use for other guests.
Cleaning	Ablution blocks are closed for cleaning each day. Please check the times at the office.
Rubbish	Bins are located near each site. Please wrap all rubbish before placing in bins. Please help us assist recycling with use of our colour-coded bins. Blue bin by Office is for paper and cardboard. Yellow lidded bins are for glass and plastic, green bins for all other rubbish. Aluminium cans are also recycled in the brown sacks distributed through the park.
Pay Phone	A public telephone box is located next to the office. Change is available during office hours.
Fax	Service available at reception for a small fee.
Mail	Visitors mail and large parcels will be held in the office and your name put on the message board. The red post box is for outgoing mail.
Messages	Message board in front of the office.
Television	There are 5 TV channels - ABC, SBS, Seven, Nine and Ten, 2 movie channels and Foxtel available in accommodation.
Internet	Kiosks located in the games room. We also offer wireless internet through the Pie network. Coins and credit cards are acceptable.
Car & Caravan Washing	Bucket wash only, no hoses to be used. When finished, please throw water onto grass.
Reticulation	Is used throughout the Park at various times. We also use bore water. Please do not leave property prone to water damage outside.
TV/Games Room	Incorporated in campers kitchen. Please leave tidy when you leave.
Camp Kitchen	Please make sure your name and site number is on all food items in fridge. Fridge is cleaned out every Monday. All items not named will be discarded.

Service Directory

Doctor	Phoenix Medical Centre Unit 1/223 Rockingham Rd, Spearwood	Ph: 9434 3555
Dentist	Phoenix Dental Surgery Unit 4/223 Rockingham Rd, Spearwood	Ph: 9434 1235
Chiropractor	Cockburn Chiropractic Centre 243 Rockingham Road, Spearwood	Ph: 9418 6233
Hospital	Cnr Alma and South Tce, Fremantle Follow signs along Hampton Rd	Ph: 9431 3333
Banks	ANZ Phoenix Shopping Centre Car Park Commonwealth Spearwood Shopping Centre, Spearwood Westpac Cnr Rockingham and Lancaster Rd, Spearwood NAB Next to Phoenix Shopping Centre, Rockingham Rd	
Shops	Phoenix Shopping Centre Rockingham Road, Spearwood	
Car Service/Fuel	Gull Service Station 512 Rockingham Rd, Munster	Ph: 9437 3799
Caravan Parts	Cockburn Caravans Cnr Rockingham Rd and Dooley St, Naval Base	Ph: 9410 2722
Churches	Catholic 24 Troode St, Spearwood Church of Christ 219 High St, Fremantle Anglican Church 15 Mell St, Spearwood Uniting Church Cantonment St, Fremantle	Ph: 9418 1229 Ph: 9335 8959 Ph: 9434 5854 Ph: 9335 1775
Airport Shuttle	Connect	Ph: 1300 66 806
Taxi	Swan Taxis	Ph: 13 13 30
Bus/Train	Local timetables are available at reception	

Emergencies

If the office is closed, please call on the intercom located on the left hand side of the office door or telephone:

Office After Hours 9434 1433 (emergencies only 6PM-9PM)
9434 1746 (emergencies only after 9PM)

Ambulance/Fire/Police Ph: 000