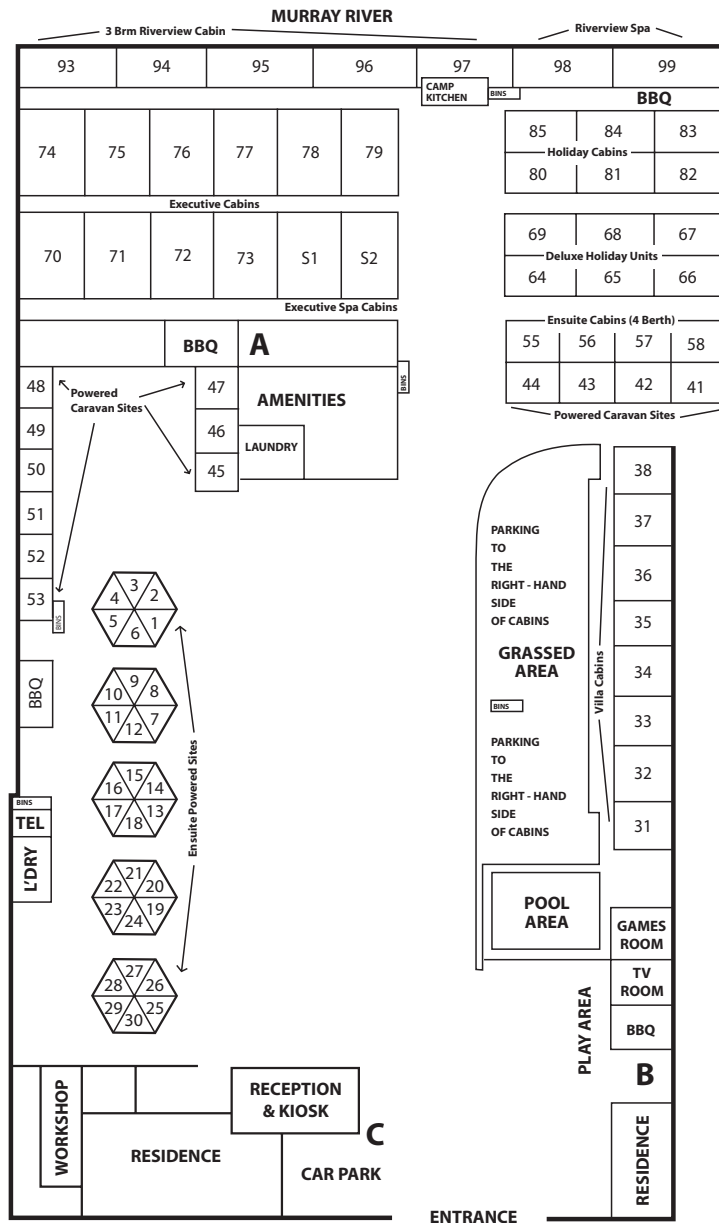


PARK MAP



A, B & C = Emergency Assembly Point



Golden River HOLIDAY PARK



Guest Information Booklet

Golden River Holiday Park
 199-205 Flora Avenue
 Mildura VIC 3500
 T: (03) 5021 2299
 F: (03) 5021 1364
 E: goldenriver@aspensparks.com.au
Freecall: 1800 621 262
 AAA RATING ★★★★★
 EFTPOS / Mastercard / Visa
 Sorry no pets

*Something
for everyone*

aspensparks.com.au

Welcome to our Park

Thank you for choosing to stay with us at Golden River Holiday Park.
The following information is provided to make your stay more enjoyable.

Office Hours	Daily 8.00am - 6.00pm
Check Out	10.00am. If you require a late checkout please enquire at Reception. Late departures may incur an extra charge.
Extend your stay	You are welcome to stay as long as you wish at our Park. However, due to advance bookings, we can only guarantee your cabin or site to the departure date shown on your receipt. To save any inconvenience you should advise the office prior to your departure date if you wish to extend your stay.
Forward Bookings	To assist with your travel arrangements we can book you into other Aspen Parks within the group or other BIG4 Parks around Australia.
Cancellation Policy	Where a booking is cancelled 29+ days prior to the arrival date a fee equivalent to one nights accommodation will be charged as a cancellation fee. Where a one (1) night booking is cancelled 15-28 days prior to arrival a cancellation fee of one night's accommodation charge will be made. Where a two plus (2) night booking is cancelled 15-28 days prior to arrival a cancellation fee of 50% of the total value of the booking will be made. Where a booking is cancelled less than 14 days prior to arrival no refund applies. No refund for early departure. Park Management reserves the right to relocate or cancel any booking at its discretion. All cancellations must be in writing direct with the park. Note: Accommodation discounts i.e. BIG4 or Top Tourist will not be honoured for bookings made through the Aspen Parks website or other third party websites. Aspen Parks, BIG4 & Top Tourist discounts are accepted for bookings made direct with the property. i.e. Telephone, Fax or Email.
Communication	Phones Located at the left-hand side near small Laundry, refer to map. Fax Service available at reception for a small fee. Mail Visitors mail can be collected from reception during office hours. Television Channels available - ABC 1/2/3 & 24 NEWS, 7two 7mate, GEM, GO, 11, ONE, SBS 1 & 2, PRIME, WIN & TEN - with Digital Set Top Box
Reticulation	Is used throughout the Park at various times. Please do not leave property prone to water damage outside.
Torches	It is suggested to carry torches at all times during the dark hours to prevent personal injury.
Wildlife	Please do not feed or approach the wildlife, it can have a detrimental effect on their natural diet, behaviour and health. Snakes have been sighted in the Park, if you see a snake do not approach and please inform the Park management immediately.
Emergencies	If the office is closed please call on the intercom located on the right hand side of the office door or telephone: Ambulance 000 Fire 000 Police 000

Service Directory

Newspapers	Available from the reception/kiosk at 8am - 6pm 7 days a week. To ensure you get a newspaper please reserve them at reception/ kiosk.	
Mildura Visitors Information & Booking Centre	180 - 190 Deakin Ave, Mildura	PH: (03) 5018 8380
Fishing	You do require a NSW fishing Licence to fish in the Murray River. Got One Fishing & Tackle - for bait, NSW fishing licence, fishing tackle 117 Lime Ave, Mildura PH: (03) 5022 8444	
Doctors	Dr John Buckley 67 Commercial Street, Merbein	PH: (03) 5025 2511
	Tristar Medical Group 87-89 Langtree Ave, Mildura Hours: Mon-Fri 8am-8pm Sat-Sun 8am-6pm	PH: (03) 5023 1200
Dentists	Tankard Dental Surgery 155 Langtree Ave, Mildura After Hours Emergencies	PH: (03) 5022 2933 PH: (03) 5021 2223 AH: 0419 381 125
Police	Mildura Police Station 62-68 Deakin Ave, Mildura	PH: (03) 5018 5300
Hospital	Mildura Base Hospital Ontatio Ave, Mildura	PH: 1300 366 375
RACV	24 Hour Assistance	PH: 131 111

Swimming Pool Policies

All children must be accompanied by an adult.

Under Health Department regulations the following are **NOT** permitted in the pool or pool area:

FOOD

ALCOHOL

GLASS

SMOKING

RUNNING IN POOL AREA

BOMBING / DIVING

POOL TOYS

SPLASHING

To keep our pool a safe, enjoyable and pleasant facility for all of our guests of all ages to use, we require that you take note of the above and adhere to the above rules at all times.

Park Facilities

LPG	Refills are available during office hours only. Please ensure your bottles are in date.
Laundry	Laundry facilities are located in the ablution block and left hand side near phone - refer to map. Opening times and change are available from the office during office hours.
Clothes Line	Located near the laundry blocks. Guests are asked not to hang laundry around their sites or accommodation units.
BBQ's	Free barbeques are located at various places around the park - refer to map. Please leave BBQ's clean after use for other guests.
Cleaning	Ablution blocks are closed for cleaning each day. Please check the times at the entrance of each block.
Rubbish	Bins are located around the park - refer to map. Please wrap all rubbish before placing in bins.
Dump Point	Located at Amenities Block near Mens. Please ensure that you wash Dump Point after use.

Park Policies

PLEASE NOTE: ALL ACCOMMODATION UNITS ARE NON-SMOKING

Noise	For the comfort of all guests no undue noise is permitted after 10.00pm. Visitors intending to stay overnight must be registered as guests.
Speed Limit	At all times a strict limit of 5 kilometres per hour throughout the Park.
Sites	Excessive electric cords to be neatly run and off the ground. Please do not erect temporary clothes lines around your site. Water waste to be emptied into sullage provided. Please leave accommodation clean and tidy or a cleaning charge may apply.
Vehicles	Only one vehicle per site. No repairs to be carried out in the Park. Vehicles are not to be driven over or parked on vacant sites or grassed sites.
Visitors	Are welcome while you are present and must park in the visitor's carpark. You are responsible for your guest's behaviour. All guests should please register at reception prior to staying overnight or longer.
Fish	No cleaning of fish allowed in the Park. Please clean them before you bring them home.
Pets	No dogs or pets are permitted in the Park at anytime.
Children	All children require supervision by a parent or guardian in the swimming pool area and ablution blocks at all times. Children are not to play around the ablution blocks or on other sites.
Bicycles	Bicycles are not to be ridden in the park after sunset, through or around cabins or sites. It is the parents responsibility to ensure their children wear helmets in the park if riding bicycles. Scooters, skateboards, rollerblades and unregistered motor vehicles are NOT permitted in the park.
Bunk Beds	Children under the age of 9 years are not permitted to use the top bunk; children must not play on top bunk. <i>Parents are responsible for controlling and supervising the behaviour of their children, for their own safety and the comfort of others.</i>
WARNING!	PLEASE DO NOT LEAVE ANY PERSONAL ITEMS OF VALUE OUTSIDE YOUR ACCOMMODATION/SITE, PETTY THEFT CAN OCCUR.



Who is Aspen Parks?



Aspen Parks is one of Australia's largest resort park operators and a leading provider of accommodation within the industry.

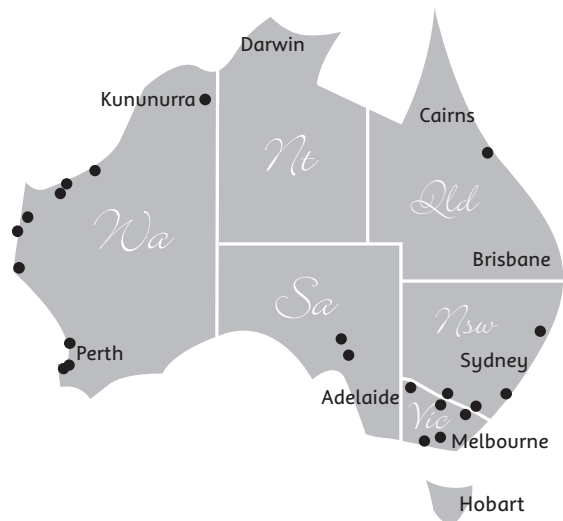
Our main aim is not only to become the biggest resort park operator in Australia, but to set new standards in the delivery of service and accommodation alternatives. Be it a family on a holiday or a weary traveller looking for a well earned rest, we will be there for you.

Something for everyone...

We believe our people, our service and more importantly you, are the most important part of our business. If you have any great ideas on how we can improve our standard of service, please feel free to speak to one of our park managers or return to us, free of charge, a comment card, we welcome the feedback. It's one way we feel we can offer that little bit extra to ensure our guests have an enjoyable stay.

We welcome you to join our adventure as we grow into Australia's leading provider of resort park accommodation. For updates on our newest acquisition, or great deals on offer at our current parks, go to:

aspenparks.com.au



Aspen Parks Property Fund



Aspen Funds Management, as the manager and responsible entity for Aspen Parks Property Fund, is proud to present an exciting opportunity to invest in the holiday park industry.

The holiday and accommodation park industry was identified by Aspen as having all the hallmarks of a successful property investment with its diverse land locations, robust income streams and capital growth potential. Aspen Parks was created to take advantage of an expanding industry undergoing rapid transformation from the humble caravan park, an icon of Australian culture, to a multi-faceted accommodation facility catering to a variety of clientele, ranging from travellers, backpackers and young families, to large resource companies and their contractors.

Aspen Parks Property Fund is an unlisted property fund established in July 2004 to invest in the holiday and accommodation park industry. The Fund has quickly established a strong brand and portfolio of quality parks in premium locations around Australia. Aspen Parks' current portfolio now stands at 25 properties and gross assets of over \$270 million and the Fund has gained a track record for robust financial performance.

Investment can only be made using the application form contained in the Aspen Parks Property Fund Offer Document. You should consider this document before making any investment decision and seek financial advice if necessary.

For more details about the Fund or to receive an Offer Document please contact Aspen on:

Telephone: Freecall 1800 220 840

E-mail: funds@aspengroup.com.au

Register Online: aspengroup.com.au