



## Who is Aspen Parks?



Aspen Parks is one of Australia's largest resort park operators and a leading provider of accommodation within the industry.

Our main aim is not only to become the biggest resort park operator in Australia, but to set new standards in the delivery of service and accommodation alternatives. Be it a family on a holiday or a weary traveller looking for a well earned rest, we will be there for you.

We believe our people, our service and more importantly you, are the most important part of our business. If you have any great ideas on how we can improve our standard of service, please feel free to speak to one of our park managers or return to us, free of charge, a comment card, we welcome the feedback. It's one way we feel we can offer that little bit extra to ensure our guests have an enjoyable stay.

We welcome you to join our adventure as we grow into Australia's leading provider of resort park accommodation. For updates on our newest acquisition, or great deals on offer at our current parks, go to:

[aspenparks.com.au](http://aspenparks.com.au)

## Aspen Parks Property Fund

Aspen Funds Management, as the manager and responsible entity for Aspen Parks Property Fund, is proud to present an exciting opportunity to invest in the holiday park industry.

The holiday and accommodation park industry was identified by Aspen as having all the hallmarks of a successful property investment with its diverse land locations, robust income streams and capital growth potential. Aspen Parks was created to take advantage of an expanding industry undergoing rapid transformation from the humble caravan park, an icon of Australian culture, to a multi-faceted accommodation facility catering to a variety of clientele, ranging from travellers, backpackers and young families, to large resource companies and their contractors.

Aspen Parks Property Fund is an unlisted property fund established in July 2004 to invest in the holiday and accommodation park industry. The Fund has quickly established a strong brand and portfolio of quality parks in premium locations around Australia. Aspen Parks' current portfolio now stands at 25 properties and gross assets of over \$270 million and the Fund has gained a track record for robust financial performance.

Investment can only be made using the application form contained in the Aspen Parks Property Fund Offer Document. You should consider this document before making any investment decision and seek financial advice if necessary.

For more details about the Fund or to receive an Offer Document please contact Aspen on:

Telephone: Freecall 1800 220 840  
E-mail: [funds@aspengroup.com.au](mailto:funds@aspengroup.com.au)  
Register Online: [aspengroup.com.au](http://aspengroup.com.au)

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# Cooke Point

## HOLIDAY PARK



## Guest Information Booklet

### Cooke Point Holiday Park

2 Taylor Street

Port Hedland WA 6721

T: (08) 9173 1271

F: (08) 9173 3671

E: [cookepoint@aspenparks.com.au](mailto:cookepoint@aspenparks.com.au)

Freecall: 1800 459 999

AAA RATING ★★★★★

EFTPOS / Mastercard / Visa/Amex/Diners

Sorry no pets

*Something  
for everyone*

[aspenparks.com.au](http://aspenparks.com.au)

## Welcome to our Park

Thank you for choosing to stay with us at Cooke Point Holiday Park.  
The following information is provided to make your stay more enjoyable.

<b>Office Hours</b>	Monday to Friday 7.30am - 6.30pm Saturday & Sunday 7.30am - 5.00pm
<b>Check Out</b>	10.00am. If you require a late checkout please enquire at Reception. Late departures may incur an extra charge. If you plan to leave prior to 8.00am please call the office the day before for your key refund.
<b>Extend your stay</b>	Due to advance bookings, we can only guarantee your cabin or site to the departure date shown on your receipt. If you wish to extend your stay please see office staff for availability of your site.
<b>Forward Bookings</b>	To assist with your travel arrangements we can book you into other Aspen Parks within the group or other BIG4 Parks around Australia.
<b>Cancellation Policy</b>	Where a booking is cancelled 29+ days prior to the arrival date a fee equivalent to one nights accommodation will be charged as a cancellation fee. Where a one (1) night booking is cancelled 15-28 days prior to arrival a cancellation fee of one night's accommodation charge will be made. Where a two plus (2) night booking is cancelled 15-28 days prior to arrival a cancellation fee of 50% of the total value of the booking will be made. Where a booking is cancelled less than 14 days prior to arrival no refund applies. No refund for early departure. Park Management reserves the right to relocate or cancel any booking at its discretion. All cancellations must be in writing direct with the park. Note: Accommodation discounts i.e. BIG4 or Top Tourist will not be honoured for bookings made through the Aspen Parks website or other third party websites. Aspen Parks, BIG4 & Top Tourist discounts are accepted for bookings made direct with the property. i.e. Telephone, Fax or Email.
<b>Communication</b>	<p><b>Phones</b> Public phones located at park entry (see map). Phone Cards and change available from the office during office hours.</p> <p><b>Fax</b> Service available at reception for a small fee.</p> <p><b>Mail</b> Tourist mail in numbered boxes at front of office. Large parcels will be kept at reception with a note placed on the message board.</p> <p><b>Foxtel</b> In cabins and recreation room. (3 Fox Sports, 3 Movie channels, Discovery channel)</p> <p><b>Television</b> 4 Channels available - ABC, GWN, WIN &amp; SBS.</p> <p><b>Wireless</b> We have Norsat Wireless internet available in the Park.</p> <p><b>Internet</b> Internet cards can be purchased from the office.</p>
<b>Recreation Room</b>	TV, Pool Table, Table Tennis, Internet access. Food, drinks prohibited.
<b>Vehicle Wash Bay</b>	Located near the pool and a small fee is payable at the office.
<b>Reticulation</b>	Is used throughout the Park. Please do not leave property prone to water damage outside.
<b>Torches</b>	It is suggested to carry torches at all times during the dark hours to prevent personal injury.
<b>Wildlife</b>	Please do not feed or approach the wildlife, it can have a detrimental effect on their natural diet, behaviour and health. Snakes have been sighted in the Park, if you see a snake do not approach and please inform the Park management immediately.
<b>Emergencies</b>	If the office is closed, please call on intercom located on the right hand side of the office door, or phone - <b>Fire or Ambulance 000</b> <b>Police 9173 8100 Port Hedland, 9160 2100 South Hedland</b>

## Service Directory

<b>Visitors Centre</b>	Located in Wedge Street, Port Hedland	PH: 9173 1711
<b>Shopping Centres</b>	Boulevard Shopping Centre, corner Wilson & McGregor Streets, Port Hedland  South Hedland Shopping Centre Throssel Road, South Hedland	
<b>Hospital</b>	Colebatch Way, South Hedland (behind McDonalds)	PH: 9174 1000
<b>Ambulance</b>	Emergency Telephone	PH: 000 PH: 9172 1800
<b>Doctor</b>	Edgar Street Medical Centre, Port Hedland	PH: 9173 2201
<b>Police</b>	Port Hedland (Monday to Friday) South Hedland (All hours)	PH: 9173 8100 PH: 9160 2100
<b>Banks</b>	All banks are situated in Wedge Street	
<b>RAC</b>	Pilbara Automotive and Marine	PH: 9173 1815
<b>Taxi</b>	Carlindie Taxi Hedland Taxi Service	PH: 9140 1313 PH: 9172 1010
<b>Bus</b>	Stops in front of Holiday Park	

*Something for everyone!*



## Swimming Pool Policies

All children must be accompanied by an adult.

Under Health Department regulations the following are NOT permitted in the pool or pool area:

**FOOD**

**ALCOHOL**

**GLASS**

**SMOKING**

**RUNNING IN POOL AREA**

**BOMBING / DIVING**

**POOL TOYS**

**SPLASHING**

*To keep our pool a safe, enjoyable and pleasant facility for all of our guests of all ages to use, we require that you take note of the above and adhere to the above rules at all times.*

## Park Facilities

<b>LPG</b>	Refills are available during office hours only. Please ensure your bottles are in date.
<b>Laundry</b>	Laundry facilities are located with the ablution blocks. Opening times and change are available from the office during office hours.
<b>Clothes Line</b>	Located near the laundry block. Guests are asked not to hang laundry around their sites or accommodation units.
<b>Irons/Board</b>	Supplied in all accommodation and laundry.
<b>BBQ's</b>	Free barbeques are located at various locations in the park. Please see park map for locations. Please leave BBQ's clean after use for other guests.
<b>Cleaning</b>	Ablution blocks are closed for cleaning each day. Please check the times at the entrance of each block.
<b>Rubbish</b>	Bins are located near each site. Please wrap all rubbish before placing in bins.
<b>Chemical Waste</b>	A chemical waste dump point is situated on Indee Drive as you exit behind site 63. Please ensure that you open the appropriate drain to dispose of the waste which has a screw-on white lid.

## Park Policies

**PLEASE NOTE: ALL ACCOMMODATION UNITS ARE NON-SMOKING**

<b>Noise</b>	For the comfort of all guests no undue noise is permitted after 10.00pm. Visitors intending to stay overnight must be registered as guests.
<b>Speed Limit</b>	At all times a strict limit of 8 kilometres per hour throughout the Park.
<b>Sites</b>	Excessive electric cords to be neatly run and off the ground. Please do not erect temporary clothes lines around your site. Water waste to be emptied into sullage provided. Please leave accommodation clean and tidy or a cleaning charge may apply.
<b>Vehicles</b>	Only <b>one vehicle per site</b> . No repairs to be carried out in the Park. Vehicles are not to be driven over or parked on vacant sites or grassed sites.
<b>Visitors</b>	Are welcome while you are present and must park in the visitor's carpark. You are responsible for your guest's behaviour. All guests should please register at reception prior to staying overnight or longer.
<b>Fish</b>	No cleaning of fish allowed in the Park. Please clean them before you bring them home.
<b>Pets</b>	No dogs or pets are permitted in the Park at anytime.
<b>Children</b>	All children require supervision by a parent or guardian in the swimming pool area, ablution blocks and the TV games room at all times. Children are not to play around the ablution blocks or on other sites.
<b>Bicycles</b>	Bicycles are not to be ridden in the park after sunset, through or around permanent residents sites. It is the parents responsibility to ensure their children wear helmets in the park if riding bicycles. <b>Skate boards and roller blades are NOT permitted in the park.</b>
<b>Recreation Room</b>	Food, drinks and alcohol is strictly prohibited in the Recreation Room.
<b>Bunk Beds</b>	Children under the age of 9 years are not permitted to use the top bunk; children must not play on top bunk. <i>Parents are responsible for controlling and supervising the behaviour of their children, for their own safety and the comfort of others.</i>
<b>WARNING!</b>	<b>PLEASE DO NOT LEAVE ANY PERSONAL ITEMS OF VALUE OUTSIDE YOUR ACCOMMODATION/SITE, PETTY THEFT CAN OCCUR.</b>

# PARK MAP

## COOKE POINT HOLIDAY PARK

