

Welcome to our Park

Thank you for choosing to stay with us at Perth Vineyards Holiday Park.

The following information is provided to make your stay more enjoyable.

Office Hours	Daily 8.00am - 6.00pm
Check Out	10.00am. If you require a late checkout please enquire at Reception. Late departures may incur an extra charge. If you plan to leave prior to 8.00am please call into the office the day before for your key refund.
Extend your stay	You are welcome to stay as long as you wish at our Park. However, due to advance bookings, we can only guarantee your cabin or site to the departure date shown on your receipt. To save any inconvenience you should advise the office prior to your departure date if you wish to extend your stay. Tent sites can be booked for a limited time only, no exceptions.
Forward Bookings	To assist with your travel arrangements we can book you into other Aspen Parks within the group or other BIG4 Parks around Australia.
Cancellation Policy	Where a booking is cancelled 29+ days prior to the arrival date a fee equivalent to one nights accommodation will be charged as a cancellation fee. Where a one (1) night booking is cancelled 15-28 days prior to arrival a cancellation fee of one night's accommodation charge will be made. Where a two plus (2) night booking is cancelled 15-28 days prior to arrival a cancellation fee of 50% of the total value of the booking will be made. Where a booking is cancelled less than 14 days prior to arrival no refund applies. No refund for early departure. Park Management reserves the right to relocate or cancel any booking at its discretion. All cancellations must be in writing direct with the park. Note: Accommodation discounts i.e. BIG4 or Top Tourist will not be honoured for bookings made through the Aspen Parks website or other third party websites. Aspen Parks, BIG4 & Top Tourist discounts are accepted for bookings made direct with the property. i.e. Telephone, Fax or Email.
Communication	Phone Located beside recreation room. Fax Service available at reception for a small fee. Mail Visitors mail will be held in reception. Any outgoing mail to be placed in the red box. Television 5 Channels available - ABC, SBS, Seven, Nine & Ten.
Vehicle Wash Bay	Please do not wash cars, boats or caravans on site. A wash bay area is provided near the work shop. A small fee for the vacuum applies.
Dump Point	Located beside the wash bay area.
TV/Games Room	Open from 8.00am to 10.00pm for your enjoyment. No food or drink to be consumed in this room. Please leave the room tidy when you leave.
Reticulation	Is used throughout the Park at various times. Please do not leave property prone to water damage outside.
Torches	It is suggested to carry torches at all times during the dark hours to prevent personal injury.
Wildlife	Please do not feed or approach the wildlife, it can have a detrimental effect on their natural diet, behaviour and health. Snakes have been sighted in the Park, if you see a snake do not approach and please inform the Park management immediately.
Emergencies	If the office is closed please call on the intercom located beside the office door or telephone: Ambulance/Fire 000 Police 9222 1111 or 131 444



PERTH VINEYARDS HOLIDAY PARK EMERGENCY PROCEDURES

Raise the alarm by contacting the duty manager by using the intercom at the office door

EMERGENCY MUSTER POINT AT RECEPTION

If you discover an emergency:

1. Raise the alarm by contacting the Duty Manager by using the intercom at the entrance to the main office.
2. Carefully describe: - the location of the type of emergency;
- your name and your room / site number.
3. If evacuation is necessary, make your way **by foot** to the designated Emergency Muster Point. Remain there and await instructions from the Park Managers.



Service Directory

Doctors	<i>St Andrews Medical Centre</i> 72 The Crescent Midland <i>Altone Medical Group</i> Cnr Altone Rd and Hull Streets	PH: 9274 5455 PH: 9279 1079 After hours: 9321 9133
Hospital	<i>Swan Districts Hospital</i> Eveline Road, Middle Swan	PH: 9347 5244
Shops	<i>Altone Park Shopping Centre</i> Altone Road, Beechboro <i>Midland Gate Shopping Complex</i> Great Eastern Hwy, Midland	
Banks	<i>ANZ, NAB, CBA, Westpac</i> The Crescent, Midland	
Guildford Train Station	Free parking, ticket machine on platform. Train services runs every 15mins weekdays and every 30 minutes on weekends. Recommended transport to Perth & Fremantle	
Taxi	<i>Swan Taxi</i>	PH: 13 13 30
Caravan Parts	<i>Camec Pty Ltd</i> Unit 2, 175 Welshpool Road, Welshpool	PH: 9351 0000
Camping Equipment	<i>BCF Camping & Fishing</i> Clayton Street Midland	PH: 9375 5000
Breakdown Service Club	<i>Royal Automobile Club (RAC)</i>	PH: 13 11 11
Road Condition Report		PH: 13 81 38

Park Policies

PLEASE NOTE: ALL ACCOMMODATION UNITS ARE NON-SMOKING

Noise	For the comfort of all guests no undue noise is permitted after 10.00pm. Visitors intending to stay overnight must be registered as guests.
Speed Limit	At all times a strict limit of 8 kilometres per hour throughout the Park.
Sites	Excessive electric cords to be neatly run and off the ground. Please do not erect temporary clothes lines around your site. Water waste to be emptied into sullage provided. Please leave accommodation clean and tidy or a cleaning charge may apply.
Vehicles	Only one vehicle per site. No repairs to be carried out in the Park. Vehicles are not to be driven over or parked on vacant sites or grassed areas.
Repairs	Any work done on vans or vehicles by a tradesperson. The Park Office requires a copy of their current Public Liability (Insurance Cover) before they can enter the Park.
Workshop	Visitors or Tenants are not allowed to enter under any circumstances. It is against OHS policy for us to lend out any tools, ladders or equipment. Please see staff for any enquiries.
Visitors	Are welcome while you are present and must park in the visitor's carpark. You are responsible for your guest's behaviour. All guests should please register at reception prior to staying overnight or longer.
Fish	No cleaning of fish allowed in the Park. Please clean them before you bring them home.
Pets	No dogs or pets are permitted in the Park at anytime.
Children	All children under 12 years of age require supervision by parent or guardian in the swimming pool area, ablution blocks and the TV games room at all times. Children are not to play around the ablution blocks or on other sites.
Amenities	Children under 12 years of age must have a guardian accompany them to conveniences at all times.
Bicycles	Bicycles are not to be ridden in the park after sunset, through or around permanent residents sites. It is the parents responsibility to ensure their children wear helmets in the park if riding bicycles. Skate boards, roller blades and scooters are NOT permitted in the park.

Parents are responsible for controlling and supervising the behaviour of their children, for their own safety and the comfort of others.

WARNING!!	PLEASE DON'T LEAVE ANY PERSONAL ITEMS OF VALUE OUTSIDE YOUR ACCOMMODATION/SITE, PETTY THEFT CAN OCCUR. REMEMBER YOU GO ON HOLIDAYS THIEVES DO NOT. KEEP YOUR VEHICLES LOCKED.
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Swimming Pool Policies

Under Health Department regulations
the following are NOT permitted
in the pool or pool area:

FOOD

ALCOHOL

GLASS

SMOKING

RUNNING IN POOL AREA

BOMBING / DIVING

POOL TOYS

SPLASHING

Pool Times 8am - 6pm. See notice by pool gate for changes.

*To keep our pool a safe, enjoyable and pleasant facility for all of our guests
to use, we require that you take note of the above
and adhere to the above rules at all times.*



Aspen Parks Property Fund

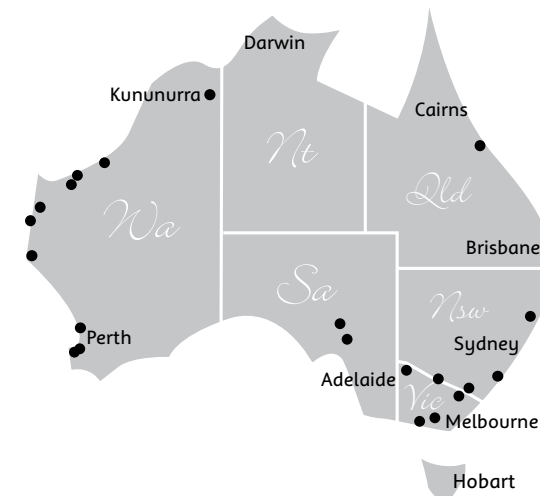
Aspen Group as managers of the Aspen Parks Property Fund are proud to present an exciting new property based investment opportunity known as the **Aspen Parks Property Fund**.

Aspen Parks is a Western Australian based, unlisted property trust with a mandate to acquire a minimum of \$150 million worth of resort park assets under management. With over 2000 investors within our trust, we aim to grow our operations Australia wide.

The Aspen Parks Property Fund represents an investment opportunity in an established and growing industry, which is predominately property based. The attractive income distribution, capital growth potential, and host of other features make this an ideal investment for private investors and superannuation funds both large and small.

For more details about the fund and to join our mailing list please contact us via one of the following options:

Telephone: Freecall 1800 220 840
Email: info@aspenparks.com.au
Register Online: aspengroup.com.au





Who is Aspen Parks?

Aspen Parks is one of Australia's largest resort park operators and a leading provider of accommodation within the industry.

However, our main aim is not only to become the biggest resort park operator in Australia, but to set new standards in the delivery of service and accommodation alternatives. Be it a family on a holiday or a weary traveller looking for a well earned rest, we will be there for you.

Something for everyone!

We believe our people, our service and more importantly you, are the most important part of our business. If you have any great ideas on how we can improve on our standard of service please feel free to speak to one of our park managers or return to us, free of charge, a comment card, we welcome the feedback. It's one way we feel we can offer that little bit extra to ensure you and our other guests have a great stay.

We welcome you to join our adventure as we grow into Australia's leading provider of resort park accommodation. For updates on our newest acquisition, or great deals on offer at our current parks go to

aspenparks.com.au



Park Facilities

LPG

Cylinder exchanges are available during office hours only. Please ensure your bottles are in date.

Laundry

Laundry facilities are located within the ablution blocks. Opening times 8.00am to 9.30pm and change is available from the office during office hours.

Clothes Line

Located near the laundry block. Guests are asked not to hang laundry around their sites or accommodation units.

Irons/Boards

Please enquire at the office during office hours.

BBQ's

Free barbeques are located at various locations in the park. Please see park map for locations. Please leave BBQ's clean after use for other guests.

Cleaning

Ablution blocks are closed for cleaning each day. Please check the times at the entrance of each block.

Rubbish

Bins are located near each site. Please wrap all rubbish before placing in bins. Please place cans in can bin for recycling.

Wireless Internet Access

1. Ensure POP-UPS are enabled in your web browser.
2. Make sure you are on range of 'pieWIFI' (within the park boundaries).
3. Choose 'pieWIFI' from 'available networks' listed on your laptop.
4. Open a web browser such as Internet Explorer and try to browse.
5. The 'pieWIFI' page will load - click on 'Scratch Card' and follow instructions.

Internet cards are available at the office.

No printer service available within the park.

Map Location Guide

1. PERTH VINEYARDS HOLIDAY PARK
2. Caversham Store (ATM)
3. Lockridge Medical
4. Altone Shopping Centre
5. Altone Medical Centre
6. Altone Golf Club
7. Altone Gym & Library
8. Benara Cafe
9. Beechboro Shopping Centre
10. Morley Galleria Shopping Complex
11. Swan Valley Visitors Centre
12. Guildford Train Station
13. Bus Stop
14. BCF Camping & Fishing
15. Midland Gate Shopping Complex
16. Bunnings Warehouse
17. Ultra Tune
18. Swan District Hospital
19. National Bank
20. ANZ Bank
21. Centrepoint Shopping Centre
22. Ironbark Brewery & Gifts
23. Restaurant Alley
24. Guildford Library
25. Thomsons Tyre & Brake Services
26. Caversham Wildlife Park
27. King & I (Thai Restaurant)

Out & About Wine Tours

Bookings can be made at Reception.

Pick up from Swan Valley Tourist Centre.

King & I

Dine In or Take Away
Thai Cuisine

Ultra Tune

MIDLAND
10% OFF
Your
REPAIR BILL

